

Upgrading from SQL 2005 on a 64-bit computer



Short Description: How to remove SQL 2005 Express and upgrade to SQL 2014 Express

Note: SQL 2005 is incompatible with PigCHAMP version 7 and higher.

Process:

All steps must be completed on the computer hosting the PigCHAMP SQL Server database

1. Make sure everyone is out of PigCHAMP and make a current backup of your database. Keep it someplace safe – not in the SQL folder
 - a. You can use PigCHAMP Backup and Restore Utility or SQL Management Studio to create the backup file
 - b. Save the backup to a safe location. Do not save it in the SQL installation folder.
2. Go to Control Panel > Programs and Features
 - a. Remove everything that includes the word SQL in it
3. Download SQL 2014 Express from here: <https://www.microsoft.com/en-us/download/details.aspx?id=42299>
 - a. Choose Express 64bit\SQLEXPRESS_x64_ENU
4. Run the SQL 2014 Express that you just downloaded
 - a. Use the installation instructions from here: <http://pigchamp.crmdesk.com/image.aspx?mode=file&id=13725>
5. Once SQL 2014 is installed, run the PigCHAMP Setup program to create a new database. Most of the screens can be left at default but make sure:
 - a. Component Selection has Database and Backup and Restore Utility selected
 - b. Database Server Options are set up as shown below

A screenshot of the 'Database Options' dialog box in the PigCHAMP Setup program. The 'Create/Update database in an existing SQL Server Instance' radio button is selected. The 'Specify an existing SQL Server Instance' text box contains 'localhost\PigCHAMPData'. The 'Specify an existing database to update or new database to create' text box contains 'PigCHAMP Care'. The 'Advanced options' checkbox is unchecked.

☒ Create/Update database in an existing SQL Server Instance

Specify an existing SQL Server Instance
localhost\PigCHAMPData

Specify an existing database to update or new database to create
PigCHAMP Care

☐ Advanced options

6. Once PigCHAMP is installed, start PigCHAMP and import the license – you may have to request a new license.
7. Start the PigCHAMP Backup and restore Utility
 - a. Choose Restore
 - b. Open the backup file you saved in Step #1.

Determine if you have 32 or 64 bit Computer (Windows 7, Vista, 8)

1. Click on the Start menu
 - a. On the right hand side, right click on “My Computer” or “Computer” and choose Properties.
2. A screen will appear with details about your computer operating system. Look for your “System Type”. It will be either 32-bit or 64-bit.

Determine if you have 32 or 64 bit Computer (Windows 10)

1. Right click on the Start button.
 - a. Choose System
2. A screen will appear with details about your computer operating system. Look for your “System Type”. It will be either 32-bit or 64-bit.

If you need any help with this process please contact Customer Support:

E-mail: techsupport@pigchamp.com

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