

Installing PigCHAMP from the Internet

Short Description: How to install PigCHAMP from the internet onto a new computer when no CD is available.

Note: Only perform this installation for Windows 7, Vista, 8 or 10. This will not work on Windows XP.

Process:

1. Before downloading the installation files, you must create a directory structure on your computer to save the files into:
 - a. On your desktop, right click anywhere where there is not an icon, left click on New, left click on Folder.
 - b. Type “PigCHAMP Setup” as the folder name. Hit Enter.
 - c. Double click on “PigCHAMP Setup” folder.
 - d. Right click in the white space in that window; left click on New; left click again on Folder.
 - e. Type “SQLEXPRESS2014” as the folder name. Hit Enter.
 - f. Close window.

2. Download the SQL:
 - a. Follow this link: <https://www.microsoft.com/en-US/download/details.aspx?id=42299> Click on the “Download” button.
 - b. Place a checkmark next to the appropriate “SQLEXPRESS” file. The file you select will be dependent upon if you have a 32 or 64 bit computer. If you’re unsure refer to your system settings.
 - i. SQLEXPRESS_x86_ENU.exe – 32 bit computers.
 - ii. SQLEXPRESS_x64_ENU.exe – 64 bit computers.
 - c. Click Next. DO NOT RUN IT AT THIS TIME, JUST SAVE THE FILE.
 - d. Save the file to PigCHAMP Setup\SQLEXPRESS2014

3. Download PigCHAMP:
 - a. Follow this link: <http://pigchamp.com/downloads.aspx>
 - b. Click on the “Download – English” button under either Standard Edition or Enterprise Edition and click “Save” (DO NOT RUN IT AT THIS TIME, JUST SAVE THE FILE)
 - c. Save the file to the PigCHAMP Setup folder

4. If you have Windows 7, Windows 8 or Vista you must turn off User Account Controls.
 - a. Instructions on how to turn off User Account Controls can be found online at <http://pigchamp.crmdesk.com/answer.aspx?aid=16610&back=search.aspx%3F>.
 - i. When the helpdesk page opens search for the phrase User Account Control
 - ii. Use the Windows 7 instructions for Windows 8
 - b. If you have Windows 10 you do not need to turn off User Account Controls.
 - c. This installation guide does not apply to Windows XP

5. You are ready to install the PigCHAMP program:
 - a. Right click on the PigCHAMP setup file you downloaded, select “Run as Administrator” from the menu that appears.
 - b. The PigCHAMP Enterprise Installation Guide will help you install the correct options for your network environment. The Enterprise Installation Manual can be found online at <http://pigchamp.crmdesk.com/answer.aspx?aid=3560&back=search.aspx%3F>.

6. NOTE: During the installation Microsoft SQL will be installed. This process can take a while (10+ minutes) so please be patient.
 - a. You may see a black window appear with the word “success.” Do not close this window, it will eventually go away on its own and return to the PigCHAMP setup window.
 - b. It may appear as if the setup process has stalled when it really hasnot, please be patient.

7. Once complete, launch PigCHAMP. This will take you to the licensing screen. To License:
 - a. Log-in with username SYSADMIN and password SYSADMIN (case sensitive)
 - b. Fill out the required information on the customer tab
 - c. Click on the “Send And Receive” button
 - d. A window will pop up saying that registration information was successfully sent to PigCHAMP
 - e. You will receive an e-mail saying that your license was posted
 - f. Go back into PigCHAMP, after signing in it will take you back to the license screen
 - g. Click on the “Send and Receive” button again, a new window will pop up saying that PigCHAMP was successfully registered.